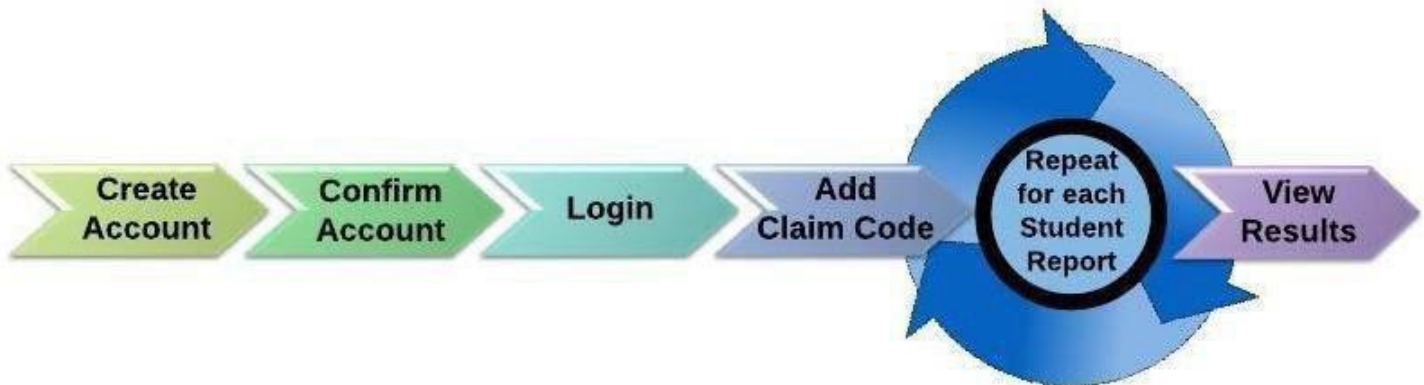


What You Can Do with the IL Parent Portal

The Illinois Parent Portal provides parents and guardians online access to your child's performance on the Illinois Science Assessment test. After creating and confirming your account, you will be able to log in to the IL Parent Portal. You would then enter the code found on the paper copy of your student's Individual Student Report (ISR) to view your student's test results and explanatory information. You will also be able to access results for Illinois Assessment of Readiness for English Language Arts/Literacy and Mathematics (ELA/L and Math) and Illinois Science Assessment.


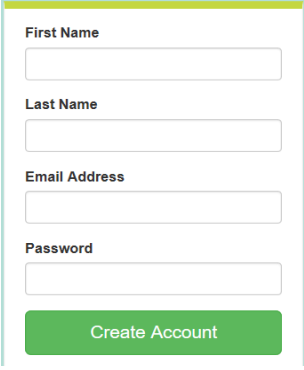
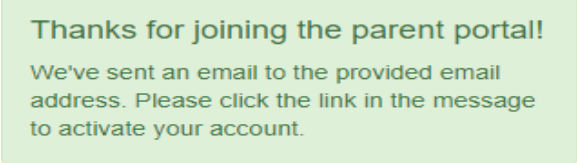
Overall, the IL Parent Portal offers a secure and convenient way to access test results for your student(s). The diagram below shows the process for gaining access to and using the IL Parent Portal. We will talk about each step in more detail on the following pages. Creating and confirming your account is a one-time process, but once you have your account set up, you will have unlimited access to the other activities covered in this guide.



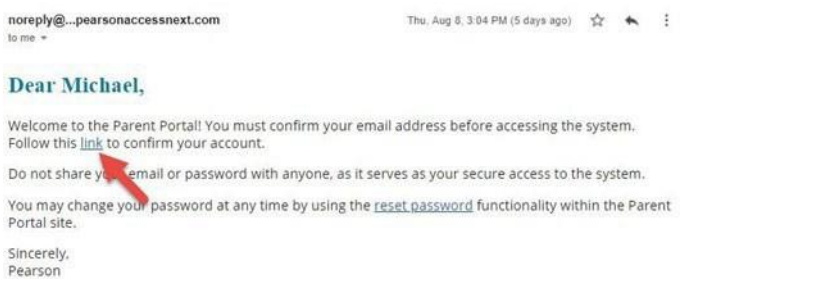
Start Here

[If you need to create a IL Parent Portal account, go on to page 2.](#) [If you already have a IL Parent Portal account, skip to page 3.](#)


Create an Account

Steps	Visual Aid
<p>Using a computer or mobile device, go to il-results.pearsonaccessnext.com and select the Sign Up link. For reference, also note on this screen the link directly below about more information on reporting.</p>	
<p>On the next screen, enter your first name, last name, email address, and an initial password.</p> <p>Password requirements:</p> <ul style="list-style-type: none"> • Minimum 8 characters • At least one upper case letter • At least one lower case letter • At least one number <p>Select Create Account.</p>	
<p>You will see an onscreen message.</p> <p>If you have a problem creating an account, visit the Troubleshooting section on page 6.</p>	

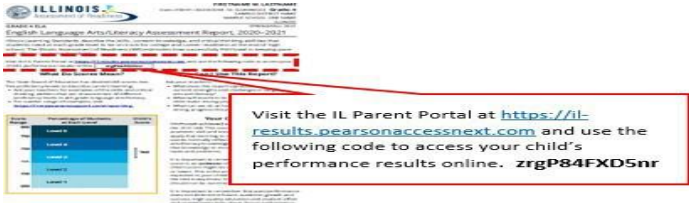
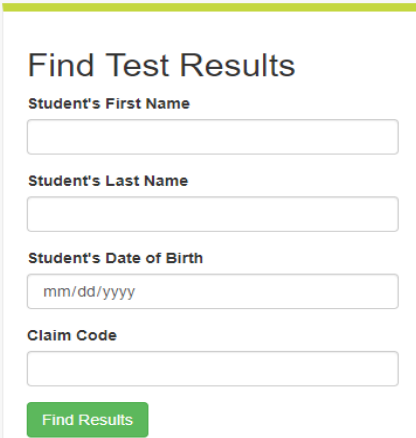
Confirm Your Account

Steps	Visual Aid
<ul style="list-style-type: none"> • Access your email account that you used to create your IL Parent Portal account. • Find the “Please Confirm Your New Account” email from noreply@pearsonaccessnext.com. Be sure to whitelist this sender for future emails and add Pearson to your address book. • If you didn’t receive the email, visit the Troubleshooting section on page 6. • Select the confirmation link within the email to activate your IL Parent Portal account and return to the Login page. 	


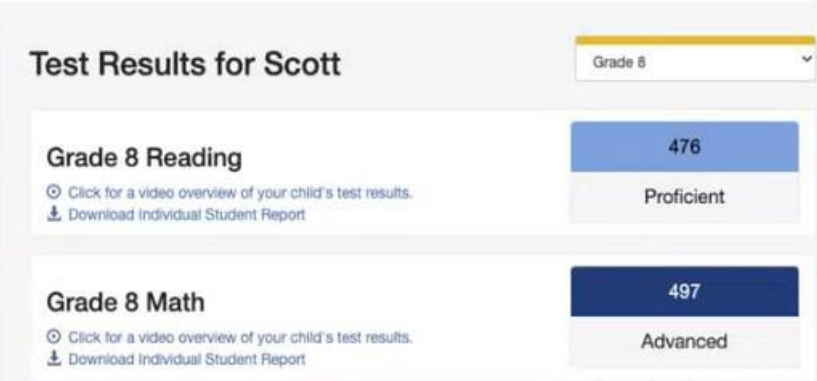
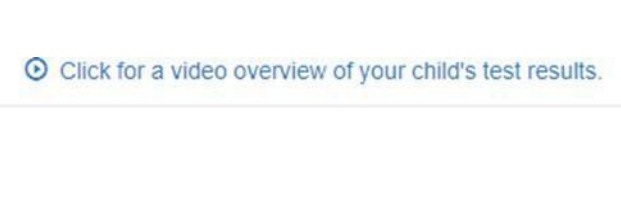
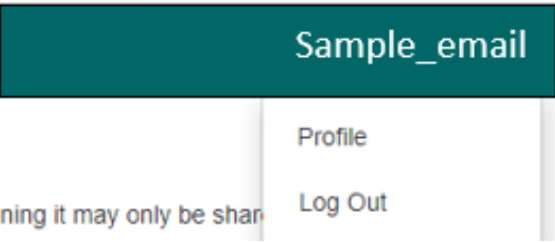
Log in to Your Account

Steps	Visual Aid
<ul style="list-style-type: none"> Go to il-results.pearsonaccessnext.com Enter your Email Address and Password Select Log In. You should see a page with the Portal title at the top. <p>If you have problems logging in, visit the Troubleshooting section on page 6.</p>	

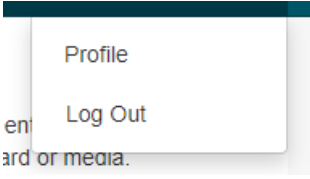
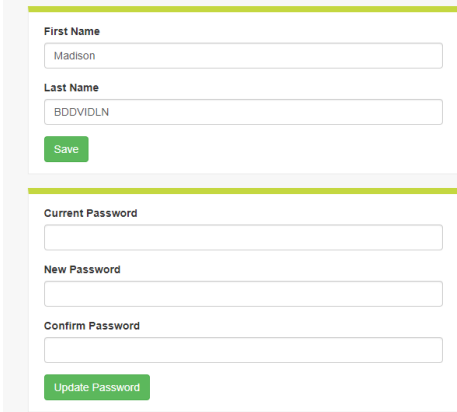
Add a Claim Code

Steps	Visual Aid
<p>Locate the claim code on the paper copy of your student's Individual Student Report(s).</p> <p>If you don't have a claim code ready, visit the Troubleshooting section on page 6.</p>	
<ul style="list-style-type: none"> Enter the student's first name, last name, date of birth, and claim code exactly as it is printed (including case sensitivity) on the Individual Student Report, in the appropriate fields in the Find Test Results section of your IL Parent Portal account. Select Find Results. Your student should then be listed on the right of the screen. <p>If the student's result is not found or if the student's name or date of birth is incorrect on the Individual Student Report, visit the Troubleshooting section on page 6.</p>	

View Results

Steps	Visual Aid
<p>Under My Students, select the name the student you would like to review. If you only have one student only one will be listed.</p>	
<p>Under My Students, review the test(s) your student took and their overall numerical score and performance level.</p> <p>If your student has previous grade results available, you can review those by selecting a different grade from the dropdown.</p> <p>For more information on how to interpret the results, review the Parent Score Interpretation Guide.</p>	
<p>In addition, results will include a link to a personalized video that provides a step-by-step overview of your student's results. The video link will take you to a combined video showing all IL results for your child during the administration.</p>	
<p>When you are done viewing the results for a student, use the IL Parent Portal title or the Back button on your browser to return back to the main screen to enter a different claim code for another student (if applicable). If you are done with all students, select the Log Out option from the menu appearing when selecting your email address in the upper right-hand corner.</p>	

Changing Your Account Profile

Steps	Visual Aid
<p>If at any time after successfully logging in you want to edit the name or password associated with your account, select your email address in the upper right-hand corner, and then select Profile from the drop- down menu.</p>	 <p>The screenshot shows a white dropdown menu with a dark blue header bar. The menu contains two items: 'Profile' and 'Log Out', both in a dark blue font. The menu is positioned over a blurred background of a user profile page.</p>
<p>On the following screen, enter changes to your names and/or your password in the appropriate fields, and then select Save and/or Update Password.</p> <p>Note: You can't change the email associated with your IL Parent Portal account. If you can no longer access that email address, you will need to create a new IL Parent Portal account.</p>	 <p>The screenshot shows a form for updating account information. It is divided into two sections by a horizontal line. The top section has two text input fields: 'First Name' (containing 'Madison') and 'Last Name' (containing 'BDDVIDLN'). Below these is a green 'Save' button. The bottom section has three text input fields: 'Current Password', 'New Password', and 'Confirm Password'. Below these is a green 'Update Password' button.</p>

Troubleshooting

Use the table below for issues with your account or access to test results.

Issue	Resolution
The system said my email address is already in use for an existing account when attempting to create a new account.	You may have already created an account for the IL Parent Portal. Try logging in. If needed, use the Forgot password? link on the login page.
I didn't receive the initial email to confirm my account.	Try these steps: <ol style="list-style-type: none"> 1. Check your spam or junk mail folders 2. Try creating a new user account with the email you used initially tried to use to setup your account. If you receive a success message, this may indicate the account wasn't created or the email was entered incorrectly. You should check to see if you receive an email. Or, if you receive a message stating "Email address is associated with an existing account." go on to next step. 3. Add Pearson to your address book. 4. Contact Pearson Customer Support.
I received an "Account Not Verified" message when trying to log in.	You will need to verify your account by following the link sent in the initial email. Select the Log Out option from the menu appearing when selecting your email address in the upper right hand corner, click the link in the email to verify your account, and login again. Note: If you still see the "Account Not Verified" screen, try logging out and back in again.
I received a "Supplied credentials are invalid. Email address or password was incorrect." message when trying to log in.	Try these steps: <ol style="list-style-type: none"> 1. Click on the Forgot Password link on the login screen. If you receive the email, reset your password and try to login again. 2. Try creating a new user account. An email address could have been miss-typed when creating the new account or the account may not have been initially created. 3. If you receive an "Email address is associated with an existing account." message after completing steps 1 & 2, please contact Pearson Customer Support.
I forgot my password.	Select the Forgot password? link on the login page. You will be prompted to enter your email address, and a new system-generated email will be immediately sent to you with a new link to reset your password. Please use the link in the newest email, and do not use a previous password.
I don't have my student's ISR. The ISR doesn't include a claim code.	You will need an ISR that includes a claim code to add student results to your account. Only supported administration ISRs have a claim code included. If the ISR does not include a claim code for the IL Parent Portal, you will not be able to add the results. Check with your child's school or teacher if you do not have a claim code to confirm you have the supported administration ISR.
I received a Student Results Not Found message.	Verify the first name, last name, date of birth, and claim code match exactly as they appear on the ISR. If problems still exist, please reach out to your school/district.
The student's information on the ISR is incorrect.	If you are sure the ISR is for your student, go ahead and add the student's results to your profile and then contact your school/district to make the name change. You will see the name change reflected in IL Parent Portal after the school/district updates it in the administration database. If you are not sure the ISR is for your student, please contact your school/district.

